



1700 G Street NW, Washington, D.C. 20552

RE: FOIA Request #CFPB-2019-0472-F

September 11, 2019

Mr. Taylor Amarel  
MuckRock News  
DEPT MR 80188 411A Highland Ave  
Somerville, MA 02144-2516

*Via email: 80188-35542208@requests.muckrock.com*

Dear Mr. Amarel:

This letter is to inform you that on September 11, 2019, the Consumer Financial Protection Bureau (CFPB) received your Freedom of Information Act (FOIA) request dated September 11, 2019. Your request sought:

[A]ll emails sent to, from, or copied to whistleblower@consumerfinance.gov, containing the following non-case-sensitive keystring in the content or headers of the emails, "big data", "surveillance", "machine learning", "CCTV", or "automated intelligence". (Date Range for Record Search: From 1/1/2014 To 1/1/2018)

Please be advised that the CFPB FOIA Office has a backlog of pending FOIA requests. We are diligently working to process each request in the order in which it was received. Your patience is greatly appreciated.

You have been determined to be a media requester and provisions of the FOIA allow the CFPB to recover part of the cost of complying with your request. You will be charged for the duplication (after the first 100 pages) costs in accordance with the CFPB FOIA regulations as applicable to **media** requesters. The CFPB's FOIA Fee Schedule may be viewed at [www.consumerfinance.gov/foia-requests/fee-schedule/](http://www.consumerfinance.gov/foia-requests/fee-schedule/). **You did not indicate in your request a specific amount you were willing to pay. The Bureau does not charge fees to search for and review records when those fees total less than \$250. Therefore, in accordance with our regulations, you will be contacted in the event the Bureau anticipates that the fees related to the processing of your request will total \$250 or more.**

You may appeal any of the responses or decisions set forth above. If you choose to file an appeal, you must do so within 90 calendar days from the date of this letter. Your appeal must be in writing, signed by you or your representative, and should contain the rationale for the appeal.

**consumerfinance.gov**

You may send your appeal via the mail (address below), email ([foia@consumerfinance.gov](mailto:foia@consumerfinance.gov)) or fax (1-855-FAX-FOIA (329-3642)).

Your appeal should be addressed to:

Consumer Financial Protection Bureau  
Chief FOIA Officer  
Freedom of Information Appeal  
1700 G Street, NW  
Washington, DC 20552

For inquiries concerning your request, please reference your FOIA request number above and contact our FOIA Public Liaison via email at [FOIA@consumerfinance.gov](mailto:FOIA@consumerfinance.gov) or by phone at 1-855-444-FOIA (3642).

Additionally, you may contact the Office of Government Information Services (OGIS) at the National Archives and Records Administration to inquire about the FOIA mediation services they offer. The contact information for OGIS is as follows: Office of Government Information Services, National Archives and Records Administration, 8601 Adelphi Road-OGIS, College Park, MD 20740; e-mail at [ogis@nara.gov](mailto:ogis@nara.gov); telephone at 202-741-5770; toll free at 1-877-684-6448; or facsimile at 202-741-5769.

Sincerely,



Danielle Duvall Adams  
Acting FOIA Manager  
Operations Division